

2016 Annual Report



VISION: Our vision is for a society in which there is full recognition of the dignity, equality, human rights and humanity of all people.

PURPOSE: To uphold the intrinsic dignity of each person by providing support and advocacy to empower the most disadvantaged and marginalised within our community.

We believe in the uniqueness of every person.

We assist those who are the most disadvantaged and marginalised within our community.

Our service focus supports:

- Individuals and families seeking asylum
- Disadvantaged young people and their families

It is our mandate to support and advocate for those seeking our assistance and care.

We strive to maintain, nurture and enhance the growth, development and quality of their lives.

We journey with our clients and believe in their intrinsic strengths and resilience.

VALUES:

- We Welcome
- We Respect
- We Connect
- We Empower

We do this by fostering a community that is consistently supportive, progressive and creative.

CONTENTS

Message from the Chair	4
Message from the CEO	5
Centre 360 Youth and Family Service	5
STRIVE	6
Live.Life.Lead.	6
Herbert Smith Freehills Scholarship	7
Team Up	8
Counselling and Case Work	8
Greenlight Movement	10
House of Welcome	14
Community Development	15
Statement of Profit & Loss	20
Balance Sheet	21
Looking Ahead - CEO	22
Thank You	23

MESSAGE FROM THE CHAIR

Fr Nick Lucas

This year has been a time of significant change and transition for St Francis Social Services, I acknowledge the challenges and the excitement that such change brings and would like to take the opportunity to thank our Board and staff for their continued focus on achieving positive outcomes for our clients.

Throughout the year, we have said some fond farewells to people who have contributed significantly to the St Francis Social Services story.

Christina Reid worked at the Come In Centre for 17 and a half years in various positions. Eventually, she took the extra responsibility to become Centre Director. Christine's professionalism and aptitude for identifying the needs of our young people and how to meet them saw the Centre grow in the sophistication of services we offer and empowered our team to get involved in redefining our service provision.

Paul Bottrill-Chau worked as Executive Manager at the House of Welcome for nearly 5 years, in which time he built the team from a staff of two to a team of 9 dedicated full and part-time staff. The House of Welcome continues to make significant contributions to the wellbeing of many, despite its slight size.

A special word of thanks to Peter Hennessy who stepped in as Managing Director of St Francis Social Services for three years. Peter's business acumen, attention to detail and ability to achieve cohesion with a merging Board have meant he has been invaluable to the organisation.

For many years, the Board has been working towards a general restructure. It became apparent that to achieve sustainability it was important to appoint a CEO who would oversee all the St Francis Social Services projects with the aim of streamlining service provision, ensuring integration of back end processes, identifying new opportunities for achieving positive outcomes for our clients and ensuring the projects are recognised for the quality and breadth of service delivery being achieved.

We were pleased to welcome Lyn Harrison in April 2016, Lyn has extensive experience in the not for profit sector, especially in the fields of psychology, education and increasing community cohesion through working with the disadvantaged in our community. Lyn immediately set about appointing two Executive Managers for the beginning of next financial year.

In the report following, there are a number of positive outcomes St Francis Social Services have achieved over the last year through the House of Welcome, Greenlight Movement and the Come in Youth Resource Centre. These outcomes would not have been possible without the many volunteers, donors and partners who have committed to working with us to assist those from the periphery. It has been an exciting year of change and possibility, it is with great hope that I look forward to the future. In the words of St Francis of Assisi:

*Brothers, until now
we have done nothing.
Let us now begin.*



MESSAGE FROM THE CEO

CENTRE 360 YOUTH AND FAMILY SERVICE

(Formerly The Come In Youth Resource Centre)

In April 2016 I had the privilege of being appointed as the new CEO of St Francis Social Services. I recall my first impression and comment to the staff,

With the foundation of a passionate and committed staff, everything is possible.

Our three services – House of Welcome, Centre 360 Youth and Family Service and Greenlight Movement all share our mission to respond to the marginalised and disadvantaged. It is my hope and belief in the future that we do this in a way that sustains our Franciscan commitment to the inherent dignity of every person.



A bridge builder will tell you that the architecture of a bridge relies on its foundations. We have a wonderful history to draw upon and a richness and expertise in our staff. This expertise has been strengthened by the establishment of the new St Francis Social Services Leadership Team – a group of four strong and passionate women committed to our future growth, quality service and sustainability.

As an organisation we are certainly strengthened by the impressive number of dedicated and skilled volunteers. We simply could not do the work without them.

I am very grateful to the board members who have supported me and entrusted me with this new and exciting chapter of St Francis Social Services. Let us share in St Francis' words,

*Start by doing what is necessary,
then what is possible, and suddenly
you are doing the impossible.*

Understanding that young people are the most reluctant Australians to seek professional assistance for mental health issues, the Centre 360 Youth and Family Service has designed a holistic service offering that ensures maximum flexibility in responding to the specific needs of disadvantaged young people aged between 12-24 and their families.

Group Teen Triple P

▶ **34 parents attended the Group Teen Triple P Parenting Program**

*My parenting style has changed
from discipline focused
to connection focused.*

Term 3, 2015 Parent

Centre 360 Youth and Family Service is an accredited provider of Teen Triple P, a proven effective behaviour-based parenting program for parents of adolescents. This program compliments our counselling, family therapy and case management programs by providing an entry point for parents who may need additional support beyond the group workshops. The program targets parents of adolescents who are displaying mild to moderate behaviour problems at home, at school or with peers. The program is preventative with the goal that parents who strengthen their relationships and behaviour management strategies with their children are more equipped to manage issues that occur during adolescence.

STRIVE

Launched in 2015 the STRIVE Program was designed by the Centre 360 Youth and Family Service Counselling team in response to an increase in the number of schools requesting assistance with early intervention for students. The program offers support to schools reporting an increase in the number of students experiencing mental health problems such as anxiety and depression, academic stress, complex family situations, social and peer difficulties.

- ▶ **7 x 7 week group workshops were facilitated.**
- ▶ **55 young people participated in the STRIVE Early Intervention Program workshops.**
- ▶ **7 x parents participated in the STRIVE workshops for parents of participants.**
- ▶ **250 Year 7 and 8 students at Randwick Girls High School participated in STRIVE introductory workshops.**
- ▶ **5 x girls attended the STRIVE camp to learn and implement coping strategies through challenging experiences.**

Programs like STRIVE are in my opinion very good for anyone who is experiencing anxiety or mental (health) issues. It is a good place to just chill out.

Term 3, 2015 Year 8 male participant

Live. Life. Lead.

- ▶ **32 young people in out of home residential care participated in Live. Life. Lead. workshops.**

The Live.Life.Lead. Program aims to guide and empower homeless young people towards independence by engaging them in creative activities to promote positive social-emotional health, life skills and leadership potential. Live. Life. Lead. also aims to connect homeless young people to support systems outside their housing programs so they have familiarity with services that can assist them.



Herbert Smith Freehills Scholarship and Mentoring Program

As part of the Herbert Smith Freehills scholarship program, 12 young people were matched with 12 HSF Mentors. This year there were strong connections between the young people and the mentors and this contributed to the flexibility that the mentors showed towards the program and towards the young people they were matched with. Young people gained an opportunity for someone outside of their immediate support networks to show interest in them and their journeys. Participants often comment that the opportunity to gain insight into the options available in corporate careers and the lifestyles they present are invaluable.

*Thanks to the HSF Program,
I feel like I have learnt more about
what I want to achieve after school,
as well as a greater understanding
of how important education is.*

HSF Scholarship Recipient



Scholarship recipient at the Scholarship Presentation Evening hosted by Herbert Smith Freehills.



*It was a time for me to get away,
find friends and learn techniques.
The camp was amazing!*

Year 8, 2016 camp participant

TeamUp

Funds provided by Property Industry Foundation allowed the delivery of TeamUp Social and Wellbeing Mentoring Program for disadvantaged young people. Over the course of the year, 12 young people were matched with trained volunteers to meet fortnightly and engage in social activities to foster connection. Mentors have frequently noted their dismay over the complex challenges that our young people face and have found the experience of assisting mentees to overcome challenges to be a rewarding experience.

Mentoring has given me perspective and patience, fulfilment and enjoyment through this commitment to my mentee.

Counselling and Case Work



231

231 clients received Counselling and Case Work.



10%

Almost 10% of Counselling and Case Work clients identified as Aboriginal and Torres Strait Islander.



97

97 parents participated in Counselling.

By offering a flexible combination of counselling and case work, our team members are able to assist young people with their internal needs (mental health) at the same time as working to improve their relationships with their external world (with family, school and community.) Through this combination, a safe, supportive



environment is created to ensure the barriers that may prevent young people from attending therapeutic sessions are removed.

The Centre 360 youth and Family Service continues to evolve in our approach and service delivery. The 2015-16 financial year saw us strengthen our focus on the family as a whole and we ensured that parents were included, either formally or informally, in our work with young people. Reflecting this, 97 parents participated in face to face counselling.

We supported young people and their families in a range of ways; providing specialist counselling, helping clients to maintain their accommodation, running parenting groups, advocating with other services to meet client needs, building living skills with clients, supporting access to work and school or other study, providing financial assistance, and supporting clients with legal issues. The Centre saw fantastic results from this work. For example,

85% of young people who had poor school attendance patterns on entry were attending regularly upon leaving the Centre.

In addition, 100% of clients who worked on a case plan felt they had achieved at least one goal on their plan, and almost half felt they had achieved all of their goals.

CASE STUDY: JENNY AND KAREN



Jenny and her mum Karen have been involved with the Centre 360 Youth and Family Service since 2014 when Jenny was 14 years old. At the time Karen was seeking support around Jenny's school refusal, emotional difficulties and risk-taking behaviours.

Two major traumatic incidents had occurred in 2013 in the community in which they lived that had significantly impacted Jenny. These led to high levels of anxiety for Jenny and an increase in conflict and mistrust between Jenny and Karen. Since those incidents, Jenny did not attend school for 2 years and became involved with a negative peer group where she was charged for multiple crimes and was regularly drinking alcohol. Jenny rarely stayed at home, this heightened Karen's own anxiety and negatively impacted her mental health.

Despite her daughter initially rejecting help, Karen kept the door open by attending weekly counselling at the Centre 360 Youth and Family Service to help

her to build her relationship with Jenny and be able to support her daughter to change her life around.

After a year, Jenny decided to make a change in her life and was open to support from the Centre. Jenny decided to distance herself from negative influences and began working with her Centre 360 counsellor to create goals for change. With support, Jenny has completed a Certificate II in hospitality through the OzHarvest Nourish program, has started her Certificate III in Aged Care and is engaged in St Francis Social Service's Greenlight Movement program. Jenny was also a recipient of the 2016 Herbert Smith Freehills scholarship and mentoring program which significantly helped her education. She was accepted into supportive accommodation through Options Youth Housing and is increasing life skills through living independently. She no longer lives in constant fear and has made a fresh start in life.

Karen and Jenny have made a turn in their relationship and see each other often. Jenny hopes to continue her education and become a certified nurse working with the elderly and people with disabilities.

THE GREENLIGHT MOVEMENT



94

94 young people participated in the Greenlight Movement Program.



74

74 volunteer mentors were matched with a young person or enrolled to be matched.



19

19 Young people achieved their Provisional Licence.



38

38 Young people are working towards achieving 120 supervised driving hours.



35

35 young people are currently on the Greenlight Movement waiting list.



The Greenlight Movement is a learn to drive mentor program that offers supervised driver training for disadvantaged young people who are at-risk of homelessness.

The program focuses on building community cohesion by pairing young people with a volunteer from the community, who supervises their on road hours in a manual car provided by the Greenlight Movement. The volunteer becomes a mentor to the young person and all participants are supported by the Greenlight Case Worker.

Over the last year, 94 disadvantaged young people were supported by the Greenlight Movement Program through driving lessons, mentoring, workshop attendance and case management support. We are incredibly proud of the amount of support provided by this program which was staffed by Ashleigh Holmes with the support of 52 volunteers who provided driving lessons, skill workshops and professional support through marketing, photography and business development.

A highlight for the year was the introduction of peer facilitated Greenlight Movement Practical Driving Skills Workshops. There were three workshops facilitated by clients who had previously learned to drive through the Greenlight Movement program. Workshops increased participant's knowledge in caring for their vehicle, safe driver skills and budgeting for a vehicle. We especially thank Jordan, Elle and Rhiana for returning to the program as Ambassadors and help to provide the opportunity for the next generation of young people to thrive.

The Greenlight Movement's growth throughout the year can be attributed to the many opportunities for exposure for the program through Youth Week events, local media and with Greenlight Movement being chosen as the charity of choice for the Taste of the Shire community day.



Greenlight gave me friendships, advice and helped to point me in the right life direction. I got more out of the program than just a driving lesson, the mentoring relationship helped me to build life skills.

2015 Greenlight graduate



CASE STUDY: KARL



When Karl applied for the Greenlight Movement Program he had recently moved from interstate in order to give himself a fresh start, away from his previous life of crime and substance use following a traumatic upbringing. He knew no one, had no family support and at the time of referral had nowhere to live. He knew he wanted to make a change and felt that Sydney was the place for him. He identified that getting a licence was the first step to achieving his goals; primarily assisting him to get a job, but he had no one to teach him, so he applied to the Greenlight Movement.

At first, Karl was simply determined to get his driver's licence as quickly as possible and was very focused on the end result, he told staff initially that he didn't mind who his mentor was,

*I'm not here to
have a conversation,*

as long as they are a good driver and can help me learn, so I can get my licence then I'll be happy."

Karl was matched with a volunteer who was very patient, calm and had the ability to explain things on a step by step basis which Karl appreciated. After a few lessons, Karl's behaviours began to change; he started turning up to his lessons early and leaving late, simply so he could "have a good chat" with his mentor. It wasn't long before Karl was speaking highly about the contribution that his mentor was making to his life. After a few more weeks, Karl's confidence grew, not only with his driving but also in his life; he started to believe in himself and set his goals higher, he no longer wanted to "just get a job", he wanted to go to University and then have a career.

With support from Greenlight Movement and encouragement from his mentor, Karl enrolled in a TAFE bridging course which would eventually assist him in getting into University, he got a part-time job in a café and set his sights high for the future.

THE GREENLIGHT MOVEMENT

Karl achieved his licence a month ago and has since gone on to get a job in his chosen industry whilst he continues his studies. He attributes his success to the Greenlight Movement and in particular having a mentor,



just someone to listen to me, someone to give me some advice every now and then, but most importantly someone who believed in me, encouraged me to celebrate my achievements (no matter how small) – I've never had someone in my life before who has been able to do that, and I'm eternally grateful for having the opportunity through Greenlight Movement to not only get my licence, which has significantly helped me to get a job, but to also introduce me to an amazing mentor who just encouraged me in the right direction.

Perspective of a GLM Mentor:

When I joined Greenlight Movement a year ago my main motivation was simply to give back to a young person who was in need of support, try to be a positive role model and help them get their licence.

I saw Greenlight as a very practical way of assisting them with their future and opening up possibilities for them. I wasn't prepared though for the benefits I would gain from volunteering and the positive experience and lessons my mentee was able to teach me!

When I look back on my year with the Greenlight Movement, I must admit the first few weeks we spent bunny-hopping our way around the carpark I did think once or twice "what have I gotten myself into" but each week I could see the determination that my mentee had and could notice little improvements in their driving. Their confidence increased with every bit of encouragement I gave them and it wasn't long before we were confidently driving on the road.

When my mentee achieved their licence last week (on their first attempt!) I was so proud of them and their achievement (our achievement, I still can't believe I taught someone to drive), it's been a wonderful year and a fantastic experience for both myself and my mentee.

I am greatly looking forward to starting the process all over again with a new mentee.

HOUSE OF WELCOME

The House of Welcome exists to welcome, shelter and empower asylum seekers and refugees regardless of their age, gender, sexuality, nationality or religion. We provide client-centred holistic supports that nurture hope, advocate for justice and promote self-reliance, while acknowledging the dignity and championing rights of each individual.

Housing

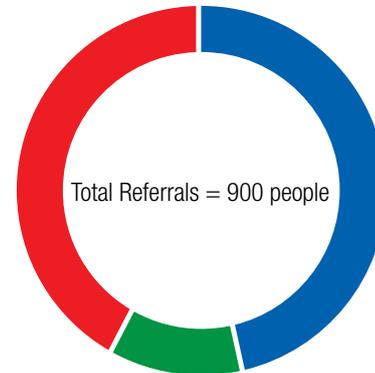
93 people can receive safe accommodation every night.

House of Welcome continues to be the largest provider of transitional accommodation for people seeking asylum in NSW, in particular for those whose visa status leaves them financially vulnerable and susceptible to destitution. We are very grateful to the community who provided much needed assistance to overcome a housing shortage by responding to the “Buy a Brick, Build a Home” campaign. With thanks to your generosity, we were able to raise \$65,000 and secure new partners who could offer safe accommodation premises. Every night, we are now capable of providing safe accommodation for 93 people including individuals and families.

In Financial Year 2015 – 2016, the House of Welcome Community Development program focused on developing initiatives that would lead to income generation and empower people into the workforce while maintaining our core objective of developing networks and community inclusion.



Case Work



■ Single male ■ Single female ■ Families



290

290 people received financial assistance.



211

211 people received direct and continuing case work.



6971

6971 was the number of engagements achieved through community development activities.



367

367 opportunities to attend English lessons were taken up.



870

870 individuals and families received Foodbank distributions.

Case Work involves assistance such as financial aid, Foodbank, advocacy, referral and one to one support. Every person accessing House of Welcome accommodation is assigned a Case Worker to assist their settlement into community and ensure their basic needs are being met. Case Workers also support people seeking asylum who are not accommodated by the House of Welcome.

Community Development

In July 2015, three new programs were launched after successful pilots:

► Empowered to Work

7 people seeking asylum were assisted into employment.

Piloted in Carramar and extended to Auburn, a team of 5 dedicated volunteers support people seeking asylum to become job ready, assisting with resume preparation, job searching skills, cover letters and preparation for interview. The program's success was recognised by like-minded organisations who asked HOW to facilitate training and information sessions for their staff. We are grateful to the Asylum Seeker's Resource Centre and Cumberland Council who have helped make this program possible.

► Women's Creative Hub

► **30 creative hub sessions were held with 888 people attending various sessions.**

The Craft Hub has helped me improve my English, it relaxes my mind and I have made good friends. When I'm at home it's easy to think of past problems in Sri Lanka, but when I go here the problems go.

The House of Welcome works to encourage our clients to identify possible initiatives that they see as opportunities to foster social networking, skill development and income generation. The Women's Creative Hub is a client driven initiative that brings clients together to crochet, knit, bead and create patchwork quilts using items donated by the community. In order to facilitate the program, the House of Welcome developed important partnerships with Cumberland Council, the Community Migrant Resource Centre, Auburn Diversity Services Incorporated and the Welcome Studio who help to make this program possible. The Welcome Studio runs a number of workshops at the hub and donated over \$3,500 to the organisation.

► Addison Road Markets

The Women's Creative Hub members indicated they wished to develop income generating crafts and activities, so House of Welcome Community Development workers joined in partnership with Addison Road Community Centre, Marrickville and STARTTS to create a market stall and run craft project workshops such as tie-dye techniques and tote bag making.



Community Development Program growth and expansion

Welcome Feast

From its modest beginnings in 2012, where community groups invited women to give a cooking class, this program has expanded exponentially.

In 2015 – 2016, through networking with schools and councils, the number of catering requests and classes have increased tremendously. We thank our schools and councils for the exposure you have provided our chefs.

Throughout the year, there were 10 catering requests with 225 customers.

The Welcome Feast Program in partnership with North Sydney Community Centre organised a very successful Pop Up dinner. A fundraiser which raised a large amount in funds \$6,587 and 500 bags of food for our Food Bank. Over 100 people attended the dinner.

Over six hundred people participated in Welcome Feast cooking classes. These were held with the assistance of Cumberland Council's Flavours of Auburn program and Our Big Kitchen & Kids Giving Back in Bondi, Mercy College Chatswood, St John's Catholic Primary School Auburn, and St Michael's Belfield, St Leo of Wahroonga Clancy College, Liverpool and St Mary's George's Hall.



Classes were also held for supportive corporations with Bank West holding two classes for 40 people.

There were 13 Chefs involved with Welcome Feast throughout the year, 10 of whom have completed Hospitality Training through TAFE Courses such as:

- ▶ Food Safety
- ▶ Hygiene
- ▶ Supervisor Certificate

Cumberland Council assisted by facilitating free training for some chefs.

85 sessions were held where people seeking asylum led groups to share their skills.

The Ladies Group Program

From modest beginnings, this is another program initiated by clients. Women who are interested in sharing cooking skills come together in a safe environment to network and socialise. Clients become teachers, promoting and organising groups and

conducting lessons on baking, street food and various traditional cuisines. This program provides a leadership component, the opportunity to manage groups, learn the safety of commercial kitchens, learn how to deal with enquiries from the Council and interact and network with others.

- ▶ **85 Ladies Group sessions were held throughout the year. Each session was led by a person seeking asylum. There were a total of 950 participants in the sessions.**

Foodbank

Throughout the year we have been contacted by many individuals, community groups, churches, schools and universities, corporate groups and extraordinary bunches of friends and family who have wanted to make a difference in a practical and meaningful way through our Foodbank program. Countless deliveries were made by all of these incredible supporters who are always trying to fill the gaps and continue to creatively plan their next helpful collection. From grocery items to toiletries, baby items to Christmas gifts, we have been humbled by the ever increasing generosity of so many in the community. The Foodbank program is so much more than a bag of groceries. It is a gesture of welcome and a message of compassion. HoW provided over 870 distributions to families and individuals in 2016.

Work and Welcome

Over the last year we welcomed two new placement providers through the Work and Welcome program. Work and Welcome exists to offer short term placements to people seeking asylum so they gain experience working in Australia. It also facilitates community cohesion through shared cultural experience. Maurice Blackburn Lawyers provided two successful placements, with one of the candidates going on to pursue legal aid studies and the other to find full-time employment. Loreto Normanhurst facilitated two placements, one as a Teacher's Aid and one in the accounts office. All candidates expressed how valuable the experience was and that it's been a great step in assisting them to find

employment in the area they are skilled in. St Patrick's College Strathfield came on-board in January and are in the process of raising funds to have their first placement for early 2017.



Mary Ward International Australia

MWIA have partnered with us for three years to implement our "Empowered to Work" program. In this financial year we were able to give two individuals the opportunity to work at House of Welcome through the Maintenance and Material Aid program, giving them a stable income and local work experience. Both candidates have since found stable work in the wider community. Through our weekly employment support program we were able to assist over 200 people to prepare resumes, apply for jobs and link into other support services such as English classes and training opportunities.



RIDE FOR REFUGEES:

House of Welcome was one of the project partners for the International Teams 2015 RIDE for Refugees in August. It was our first time being involved in the event, we thank our five riders who raised a total of \$5,000.



CASE STUDY: JOHNATHON, LISA & FAMILY



Johnathon, his wife Lisa and their four children arrived in Australia in 2012. When the family applied for protection, the Red Cross referred them to the House

of Welcome while the Department of Immigration considered their status.

The House of Welcome immediately assigned a case worker to assist the family to integrate into the community. We were also able to provide accommodation so the whole family could safely stay together.

Johnathon's family became enthusiastically engaged with the House of Welcome, taking up every opportunity possible to become part of the community. Lisa attended the Women's sewing classes and the children engaged in the school holiday program. The family added to the fun at the weekly community lunches and took up the opportunity to go on retreat as a family, taking their first train ride together to Bathurst.

Johnathon volunteered for the Material Aid program which is a work experience program offered by the House of Welcome. The program provides the opportunity for people seeking asylum to engage in voluntary work activities such as driving the House of Welcome pick-up truck and delivering donations of furniture to any person seeking asylum in Sydney who has made the request for assistance.

Johnathon then successfully applied for a 6 month contract as a paid employee at the House of Welcome. This provided him with much needed work experience in Australia, enabling him to apply confidently for paid positions in the community.

Johnathon is now supporting the family by working full-time for a public organisation, while Lisa focuses on the wellbeing of the four children and their schooling. Johnathan used the tenancy reference provided by House of Welcome to transition the family into a private tenancy agreement, thus freeing up the house for the next family in need.

The family have received permanent refugee status and are now happily settled in Australia. We are pleased the family continues to actively participate in the House of Welcome community which is all the richer for their contribution.

STATEMENT OF PROFIT & LOSS

	Jul '15 - Jun 16	Jul '14 - Jun 15	Var
Income			
Government Grants	524,022	537,604	(13,582)
General donations	793,370	806,108	(12,738)
Contribution - Church Groups & Foundations	689,300	686,887	2,413
Operating Activities	217,136	204,124	13,012
Investment Income	88,540	37,016	51,524
Total Income	2,312,368	2,271,739	40,629
Expense			
Total Staff Costs	1,430,129	1,340,137	(89,992)
Office Supplies & Administration	95,861	75,847	(20,014)
Client Support Services	205,966	173,677	(32,289)
Depreciation - Motor Vehicles & Equipment	41,168	37,746	(3,422)
Insurance Premiums	13,907	16,601	2,694
Motor Vehicle Expenses	50,293	41,959	(8,344)
Property Maintenance Costs	48,369	45,545	(2,824)
HoW Client House Rents	85,615	88,154	2,540
Telephone & Internet	27,958	21,630	(6,328)
Utilities - Electricity, Water	67,969	69,876	1,907
Rent of Premises Paddington	180,904	161,020	(19,884)
HoW Centre Rent	40,000	40,000	0
Total Expense	2,288,139	2,112,192	(175,947)
Net Surplus/Deficit	24,229	159,547	(135,318)

Independently audited by Pascoe Whittle Chartered Accountants

www.pascoewhittle.com.au

BALANCE SHEET

	30 Jun 16	30 Jun 15
Current Assets		
Cash at Bank - Come In Centre	405,790	395,892
Cash at Bank - House of Welcome	244,495	271,283
Investment - Come In Centre	735,757	858,300
Investment - House of Welcome		200,000
Total Current Assets	1,386,042	1,725,475
Non-current Assets		
Investments	354,237	10,189
Property, Plant & Equipment	103,801	137,385
Total Non-current Assets	458,038	147,574
Total Assets	1,849,341	1,873,049
Current Liabilities		
Accounts payable	68,597	56,099
Other Current Liabilities	58,489	126,965
Total Current Liabilities	127,086	183,064
Non-current Liabilities		
Long Term Liabilities	17,585	9,544
Total Non-current Liabilities	17,585	9,544
Total Liabilities	144,671	192,608
Net Assets	1,704,670	1,680,441
Equity		
Retained Surplus	1,680,441	1,435,894
Net Operating Surplus/Deficit	24,229	159,547
Funds Transfer Greenlight Movement		85,000
	1,704,670	1,680,441

LOOKING AHEAD FROM THE CEO



- ▶▶ Using a bottom up approach, St Francis Social Services have been developing a new strategic Plan 2017 – 2019 which will align all our projects under St Francis Social Services and ensure a common commitment to our shared purpose, vision and values.

- ▶▶ We look forward to translating this strategic plan to an operational plan that enriches current services and supports new growth and innovation.
- ▶▶ Early 2017 will see us develop a new centre for the House of Welcome at Granville to allow for growth and quality in service delivery to people seeking asylum who live in our community.
- ▶▶ We will continue to explore new ways to engage with the most vulnerable groups in our community.

2017 promises to be a year of creativity, persistence and belief in our SFSS future.

Let's look ahead with passion and excitement!

Lyn Harrison – CEO



There are a number of ways our community make the work of all the programs delivered by St Francis Social Services possible. From volunteering, mentoring and donating to providing accommodation, pro bono support, partnership and friendship, the team at St Francis Social Services are grateful for all you do to support our work and our clients. Thanks for all you do!

ANZ Staff Foundation
Auburn City Council (Cumberland Council)
B Whipp Fit
Bankstown Multicultural Youth Service
Bankstown Sports Club
Baptist Community Services
BP
ClubsNSW
Dominican Sisters
Dooley's Catholic Club
Ecclesia Housing
Franciscan Friars
Herbert Smith Freehills
Holy Spirit Sisters
Jenour Foundation
Little Company of Mary
Loreto Normanhurst
Marian & EH Flack Trust
Marist Sisters
Maurice Blackburn
Mercy Sisters
Michael Ward
Mokum International Trading - Cafexpress
Multicultural NSW
Newleaf Community Housing
NSW Community Building Grants
NSW Department of Family and Community Services
Project Youth Inc.
Presentation Sisters
Property Industry Foundation

Sisters of St Joseph
Sonic Sight
St Francis Parish
Sutherland Council
Sutherland Rotary Club
The Buck Foundation
The Sisters of the Little Company of Mary
Toyota Australia
UWS "the Academy" and "Reach at UWS"
Woollahra Council

Members of the Board of St Francis Social Services

We are grateful to our voluntary Board of Directors who oversee the governance of St Francis Social Services and all its programs:

Fr Nicholas Lucas ofm (*Chair*)
Peter Hennessy (*Company Secretary*)
Dina Cavazzini
Anna Coroneo (*appointed 5 April 2016*)
Carol Dettmann
Tony Hoban (*resigned 8 March 2016*)
Fr Philip Miscamble ofm
Margaret Morgan
Elizabeth Rogerson
Shona Seaton (*resigned 13 October 2015*)

Please note, in order to protect the identity of all clients who have provided case studies and testimonial quotes, we have removed their names and provided an alias. There are no photos published of any client who has provided a testimonial or case study.



St Francis Social Services
461-463 Oxford St
PO Box 39
PADDINGTON NSW 2021
Ph: 02 9331 2691
Email: enquiries@stfrancis.org.au
Free Call: 1800 249 740

Greenlight Movement
461-463 Oxford St
PO Box 39
PADDINGTON NSW 2021
Ph: 02 9331 2691
Email: greenlight@stfrancis.org.au
Free Call: 1800 249 740
<http://www.greenlightmovement.com.au/>

The House of Welcome
140 Wattle Avenue
Carramar NSW 2163
Ph: 02 9727 9290
www.houseofwelcome.com.au
Facebook: House of Welcome
Twitter: @house of welcome

Centre 360 Youth and Family Service
461-463 Oxford St
PO Box 39
PADDINGTON NSW 2021
Ph: 02 9331 2691
Email: enquiries@stfrancis.org.au
Free Call: 1800 249 740